



HEALTH & SAFETY POLICY STATEMENT

Firstcall Services Ltd regards the requirements of Health and Safety at the foremost of our welfare and client requirements, and must be regarded with the utmost importance of all employees who work within the group.

It is the responsibility and duty of FIRSTCALL SERVICES LIMITED (FSL) to ensure that every step is taken to prevent injury to employees, damage to property and to protect individuals from possible hazards and injuries at work. This includes members of the general public, visitors or contractors, as and when they come into contact with FSL Staff and management, whether in pursuance of their everyday employment or by other activities.

FSL has a particular responsibility with regards to:

- ⇒ Providing and maintaining safe and healthy working conditions.
- ⇒ Ensuring that adequate training, instruction, information and supervision is given to ensure all personnel are able to perform their various duties safely and efficiently.
- ⇒ To ensure that a constant awareness with regard to health and safety at work is maintained in respect of all employees within Firstcall Service Ltd.

All employees within FSL have a legal obligation to co-operate in the operation of this policy by not interfering with or misusing equipment that has been provided in the interests of Health & Safety.

All employees working within FSL have an obligation to co-operate in respect of this policy so far as reasonably practicable by means of the following:

- ⇒ Reporting any incident, which has led to or could have led to personal injury or damage to property.
- ⇒ Complying with safety procedures, whether written or brought to their attention by other means.
- ⇒ Assisting with any investigation with regard to incidents.

It is the responsibility of all directors, managers and supervisors both on site, and located at the company headquarters, to ensure the contents of this policy are carried out within the spirit and intention of this document. The policy will be reviewed and amended where necessary.

Signed: Company Director

Date issued: 2nd January 2017