



MISSION STATEMENT

Firstcall Services Ltd is a customer driven security company, that represents total security solutions for all our clients, by offering cost effective security services. Through our technical excellence and superior customer service, we shall continue to deliver cutting-edge security solutions throughout the United Kingdom, whilst increasing our market share. Through our management process, we will stay close to our clients, as we work tirelessly to meet our client objectives.

To achieve the above we aim to:

- Make Firstcall Security a household name in the private security services across the United Kingdom.
- Deliver a service that will truly make all our clients feel secure without any doubt.
- Champion the fight against terrorism, vandalism, intrusion, encroachment, theft, robbery and other vices in the private sector, enabling the local law enforcement agencies to perform their functions quicker and more efficiently.
- Run a premium security service that is second to none.
- To be innovative, and a leader in identifying and adapting new technologies for our customers.
- Provide our customers with recommendations and solutions that are unbiased.
- Recruit, retain and provide highly qualified personnel to our clients.

- Maintain a financially sound business in the interest of our stakeholders.

- Strive for excellence in every aspect of our service delivery.

- Conduct our business in line with our business care principles.

Signed: Company Director

Date issued: 2nd January 2017